

Public Website Self-Assessment

Date

21 September 2026

Product description

Public website **unibocconi.it** developed on the Drupal platform.

Evaluation methodology

The main page templates defined in the design system and a sample of non-web documents (PDFs) were analyzed for the test. The accessibility plugin was disabled during the verification process.

List of page templates

- homepage,
- login,
- about,
- apply,
- apply single,
- article,
- campus,
- contact,
- contact form,
- event,
- event details,
- faculty,
- for students,
- news events,
- programs,
- program overview,
- study plan,
- timeline.

The analysis was conducted using software tools (Wave, Claude AI), manual checks, and assistive technologies (VoiceOver on desktop and mobile).

Applicable standards and guidelines

WCAG 2.1 Level A and AA

Responsible for completion

Evaluation performed by third parties

Minimum content requirements for Level A and AA (mandatory)

Note: for documents included within web pages, please refer to the paragraph "Non-web documents".

Criteria	Compliance	Notes
1.1.1 Non-text content (Level A) EN 301 549 Standard, Criterion: 9.1.1.1 Non-text content	Partially supports	Some images lack alternative text or have text that conveys little meaning. Content is entered and managed by multiple editors. Staff training and awareness-raising initiatives regarding the inclusion of meaningful alternative text are currently underway.
1.2.1 Audio-only and video-only (pre-recorded) (Level A) EN 301 549 Standard, Criterion: 9.1.2.1 Audio-only and video-only (pre-recorded)	Supports	No notes
1.2.2 Captions (pre-recorded) (Level A) EN 301 549 Standard, Criterion: 9.1.2.2 Captions (pre-recorded)	Not supported	Most videos are hosted on the external platform YouTube, where automatic captions can be enabled. Training and awareness efforts are planned to help staff create videos with captions.
1.2.3 Audio Description or Alternative Media (pre-recorded) (Level A) EN 301 549 Standard, Criterion: 9.1.2.3 Audio Description or Alternative Media (pre-recorded)	Not supported	Videos are not accompanied by an audio description.
1.2.4 Captions (live) (Level AA) EN 301 549 Standard, Criterion: 9.1.2.4 Captions (live)	Not applicable	No notes

1.2.5 Audio Description (pre-recorded) (Level AA) EN 301 549 Standard, Criterion: 9.1.2.5 Audio Description (pre-recorded)	Not supported	Pre-recorded videos are not accompanied by audio descriptions.
1.3.1 Information and relationships (Level A) EN 301 549 Standard, Criterion: 9.1.3.1 Information and relationships	Partially supports	In some cases, the text formatting does not respect semantic structure: paragraphs are used as headings and vice versa, lists are not formatted as lists, etc. Only the placeholder is present in the login username and password fields.
1.3.2 Meaningful sequence (Level A) EN 301 549 Standard, Criterion: 9.1.3.2 Meaningful sequence	Supports	No notes
1.3.3 Sensory characteristics (Level A) EN 301 549 Standard, Criterion: 9.1.3.3 Sensory characteristics	Supports	No notes

1.3.4 Orientation (Level AA) EN 301 549 Standard, Criterion: 9.1.3.4 Orientation	Supports	No notes
1.3.5 Identify input purpose (Level AA) EN 301 549 Standard, Criterion: 9.1.3.5 Identify input purpose	Not supported	The correct autocomplete attribute is not specified in the contact and login forms.
1.4.1 Use of color (Level A) EN 301 549 Standard, Criterion: 9.1.4.1 Use of color	Supports	No notes.
1.4.2 Audio control (Level A) EN 301 549 Standard, Criterion: 9.1.4.2 Audio control	Not applicable	No notes

1.4.3 Minimum contrast (Level AA) EN 301 549 Standard, Criterion: 9.1.4.3 Minimum contrast	Not supported	The website's graphic layout includes elements where text is overlaid on the images, creating contrast issues (especially in headers and cards). Alternative graphic solutions are being explored to resolve the issue. The main text of the pages complies with the criterion.
1.4.4 Resize text (Level AA) EN 301 549 Standard, Criterion: 9.1.4.4 Resize text	Supports	No notes
1.4.5 Images of text (Level AA) EN 301 549 Standard, Criterion: 9.1.4.5 Images of text	Supports	No notes
1.4.10 Reflow (Level AA) EN 301 549 Standard, Criterion: 9.1.4.10 Reflow	Supports	No notes
1.4.11 Non-text contrast (Level AA) EN 301 549 Standard, Criterion: 9.1.4.11 Non-text contrast	Partially supports	Graphic solutions are being explored to resolve the issue.
1.4.12 Text spacing (Level AA) EN 301 549 Standard, Criterion: 9.1.4.12 Text spacing	Supports	No notes
1.4.13 Content on Hover or Focus (Level AA) EN 301 549 Standard, Criterion: 9.1.4.13 Content on Hover or Focus	Supports	No notes

2.1.1 Keyboard (Level A) EN 301 549 Standard, Criterion: 9.2.1.1 Keyboard	Supports	No notes
2.1.2 No keyboard trap (Level A) EN 301 549 Standard, Criterion: 9.2.1.2 No keyboard trap	Supports	No notes
2.1.4 Character key shortcuts (Level AA) EN 301 549 Standard, Criterion: 9.2.1.4 Character key shortcuts	Not applicable	No notes
2.2.1 Timing adjustable (Level A) EN 301 549 Standard, Criterion: 9.2.2.1 Timing adjustable	Not applicable	No notes

2.2.2 Pause, Stop, Hide (Level A) EN 301 549 Standard, Criterion: 9.2.2.2 Pause, Stop, Hide	Supports	No notes.
2.3.1 Three flashes or below threshold (Level A) EN 301 549 Standard, Criterion: 9.2.3.1 Three flashes or below threshold	Not applicable	No notes
2.4.1 Bypass blocks (Level A) EN 301 549 Standard, Criterion: 9.2.4.1 Bypass blocks	Supports	No notes
2.4.2 Page titled (Level A) EN 301 549 Standard, Criterion: 9.2.4.2 Page titled	Supports	No notes

2.4.3 Focus order (Level A) EN 301 549 Standard, Criterion: 9.2.4.3 Focus order	Supports	The contact chatbot has focus-related issues, but there is a notice and alternative contact methods are available. When closing the Search Filters window, the focus is not always in the correct position.
2.4.4 Link purpose (in context) (Level A) EN 301 549 Standard, Criterion: 9.2.4.4 Link purpose (in context)	Partially supports	In some cases, there are links that are repetitive or lack significance, but in most instances, it was possible to programmatically correct their purpose.
2.4.5 Multiple ways (Level AA) EN 301 549 Standard, Criterion: 9.2.4.5 Multiple ways	Supports	No notes
2.4.6 Headings and labels (Level AA) EN 301 549 Standard, Criterion: 9.2.4.6 Headings and labels	Supports	No notes

2.4.7 Focus visible (Level AA) EN 301 549 Standard, Criterion: 9.2.4.7 Focus visible	Supports	No notes
2.5.1 Pointer gestures (Level AA) EN 301 549 Standard, Criterion: 9.2.5.1 Pointer gestures	Not applicable	No notes
2.5.2 Pointer cancellation (Level AA) EN 301 549 Standard, Criterion: 9.2.5.2 Pointer cancellation	Not applicable	No notes
2.5.3 Label in name (Level AA) EN 301 549 Standard, Criterion: 9.2.5.3 Label in name	Supports	No notes

2.5.4 Motion actuation (Level AA) EN 301 549 Standard, Criterion: 9.2.5.4 Motion actuation	Not applicable	No notes
3.1.1 Language of page (Level A) EN 301 549 Standard, Criterion: 9.3.1.1 Language of page	Supports	No notes
3.1.2 Language of parts (Level AA) EN 301 549 Standard, Criterion: 9.3.1.2 Language of parts	Supports	No notes
3.2.1 On focus (Level A) EN 301 549 Standard, Criterion: 9.3.2.1 On focus	Supports	No notes

3.2.2 On input (Level A) EN 301 549 Standard, Criterion: 9.3.2.2 On input	Supports	No notes
3.2.3 Consistent navigation (Level AA) EN 301 549 Standard, Criterion: 9.3.2.3 Consistent navigation	Supports	No notes
3.2.4 Consistent identification (Level AA) EN 301 549 Standard, Criterion: 9.3.2.4 Consistent identification	Supports	No notes
3.3.1 Error identification (Level A) EN 301 549 Standard, Criterion: 9.3.3.1 Error identification	Supports	No notes

3.3.2 Labels or instructions (Level A) EN 301 549 Standard, Criterion: 9.3.3.2 Labels or instructions	Supports	No notes
3.3.3 Error suggestions (Level AA) EN 301 549 Standard, Criterion: 9.3.3.3 Error suggestions	Supported	No notes
3.3.4 Error prevention (legal, financial, data) (Level AA) EN 301 549 Standard, Criterion: 9.3.3.4 Error prevention (legal, financial, data)	Not applicable	No notes
4.1.1 Parsing (Level A) EN 301 549 Standard, Criterion: 9.4.1.1 Parsing	Obsolete criterion	No notes

4.1.2 Name, role, value (Level A) EN 301 549 Standard, Criterion: 9.4.1.2 Name, role, value	Partially supports	In a few cases, the name is incomplete, or there are links that behave like buttons.
4.1.3 Status messages (Level AA) EN 301 549 Standard, Criterion: 9.4.1.3 Status messages	Partially supports	No messages announcing content changes are implemented in the search filters.

Non-web documents

Most of the PDFs produced before 2024 are not accessible, while those produced in 2024 are mostly machine-readable by screen readers. Bocconi University is working on improving PDF accessibility through targeted training to produce tagged PDFs for accessibility.