

Booking a study seat in the Library

Scene 1:

[Screen] An AI-generated avatar, a blonde woman with a blue shirt, is on the screen. The title of the video, Booking a study seat in the Library, and the logo of the yoU@B Pro app appear.

Avatar: Welcome to Bocconi Library! In this short video we'll see how you can book your seat using the yoU@B PRO app. Remember: booking a seat is mandatory for the entire duration of your stay.

Scene 2:

[Screen] The slide shows a screen recording of what happens when you open the yoU@B Pro app. From the homepage, the third icon at the bottom of the screen (an image of a chair) lights up. In the next screen, two different booking options are highlighted: book in advance from the map, first option at the top, and book a free seat on the spot, option in the bottom right corner.

Avatar: Open the yoU@B PRO app and tap the chair icon at the bottom of the screen. You have two options: book in advance choosing a seat from the map or book directly a free seat on the spot. The Library also offers priority and reserved seats for students with disabilities.

Scene 3:

[Screen] The slide shows a screen recording of all the steps to follow to book a study seat from the map. The blue box with the "Start booking your seat" is visible, then the horizontal menu where the option "Library" is highlighted. Then, the map of the campus appears and the Gobbi 5 building is selected. From there, the floor, the study area, the table and the specific seat are also selected. The button with the label "Confirm your reservation" is highlighted.

Avatar: To book in advance, select "Start booking your seat", then "Library" and "Next". From the map, select the Gobbi 5 building and your preferred floor, study area, table and seat from the available options. And finally, confirm your reservation.

Scene 4:

[Screen] The slide shows a video of a person that places their phone on the blue NFC sticker on a library study seat to confirm their reservation.

Avatar: You now have 15 minutes to check in at your seat tapping your smartphone on the blue NFC sticker! Remember: without checking in, your booking won't be valid.

Scene 5:

[Screen] The slide shows a screenshot of the app to book a study seat on the spot, highlighting the blue box "Book a seat" at the bottom of the screen on the right.

Avatar: You can also book directly on the spot. Click on "Book a seat" and just scan the blue NFC sticker on a free seat of your choice. No check-in is necessary in this case.

Scene 6:

[Screen] The slide shows five tips recommended to manage reservations: the sentences appear in sequence when pronounced by the avatar.

Avatar: Here are some tips to manage your reservations. Each booking lasts two hours and can be renewed; confirm your reservations during your stay; if you need a short break, tap pause; when you leave, free your seat so others can book it; enable app notifications to receive all the necessary reminders.

Scene 7:

[Screen] The AI-generated avatar, a blonde woman with a blue shirt, is located on the right hand-side of the screen. On the left, some tips to manage common technical issues are listed. At the bottom, the Library email address infobiblio@unibocconi.it is also visible.

Avatar: If you have problems with your NFC, you can use the QR code in dedicated rooms. For other issues, try to uninstall and re-install the app. If the problem persists, shake your phone to send a notification to the help desk. And remember, you can always ask the Library team, at the desk or via email!